

FieldMate

User Registration and Activation Procedure

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1. Introduction

This document is applicable for the license registration and the activation key issuance for FieldMate. The license registration and the activation key issuance are available in FieldMate User site.

■ License registration

The license registration provides the followings for FieldMate users.

- Issuing the activation key
- Downloading the update file of FieldMate
- Downloading the update file of Device Files
- Downloading the tools and documents for FieldMate

The license number is printed on the License sheet included in FieldMate product. Refer to the image below. (red-bordered)

| | |
|--|----------------------------------|
| <i>FieldMate: Versatile Device Management Wizard</i> | |
| <u><i>Software License Number</i></u> | |
| Model and Suffix Codes: | AAAAAAA-AAAA |
| Serial Number: | BBBBBBBBBB |
| Software License Number: | CCCCCC – CCCCCC – CCCCCC - CCCCC |
| IMPORTANT: Please keep this sheet with the FieldMate Media | |
| Thank you for purchasing FieldMate. The software license number for the included Media is printed above. | |
| This number is used to INSTALL FieldMate software and to identify your software package by Yokogawa | |

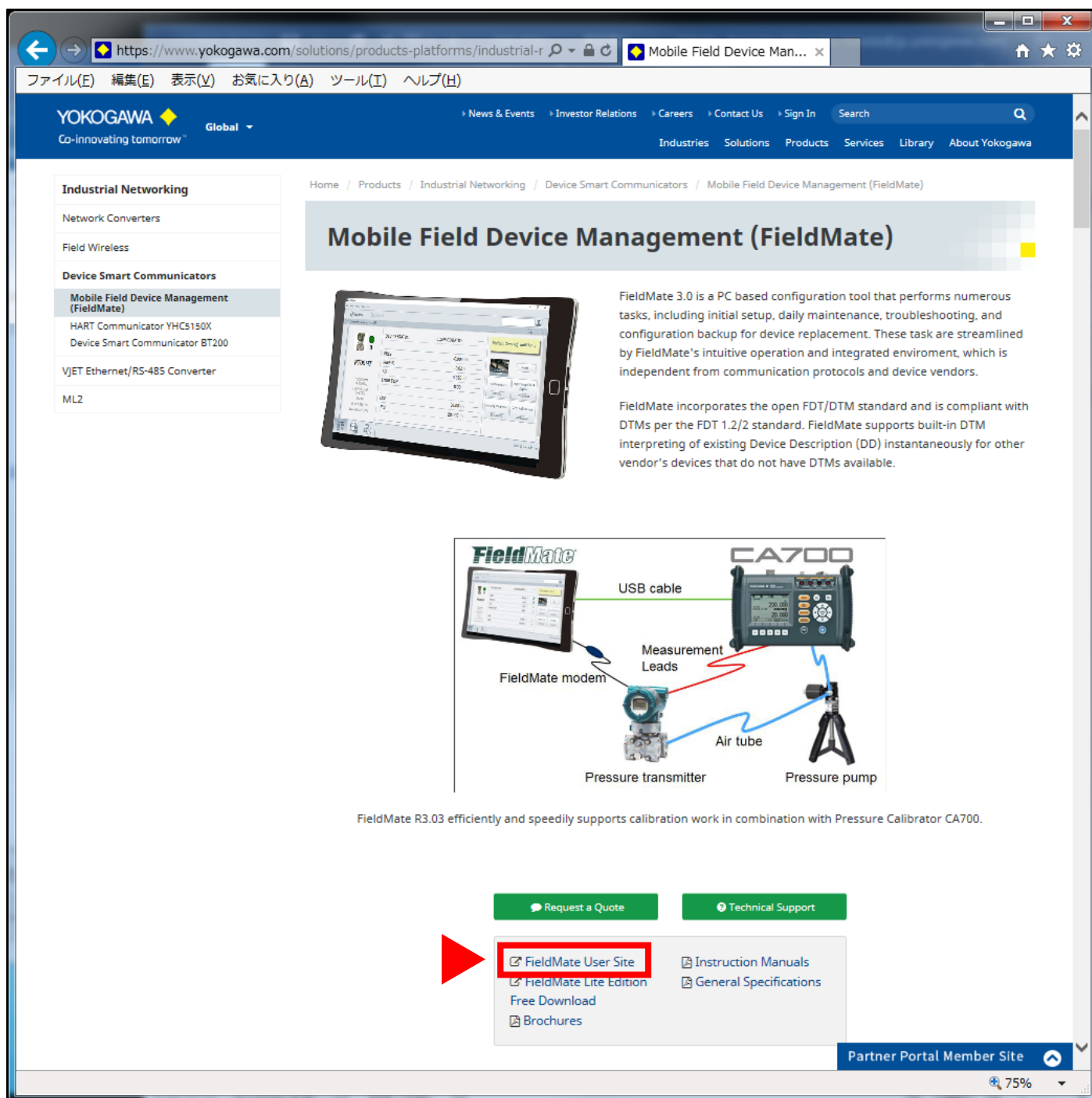
■ Activation

FieldMate can be used for 30 days from the FieldMate installation without activation. It is necessary to activate within 30 days to continue to use this software. The license of FieldMate permits that FieldMate can be used by a single user on a single computer. User can re-issue the activation key 4 times in the case of switching the computer by the computer broken. The activation key is re-issued in FieldMate User site.

Please purchase a new FieldMate license if you switch computers more than 5 times.

2. About FieldMate User site

FieldMate User site can be accessed from the link (red-bordered) of YOKOGAWA FieldMate page. YOKOGAWA FieldMate page is below. <<https://www.yokogawa.com/fieldmate/>>



It is necessary to login YOKGAWA Partner Portal for accessing to FieldMate User site. Click the above link and then the Partner Portal login dialog is shown.

Member Login

Please enter your ID (e-mail address) and password to log in.
If you are not yet a member and wish to access this membership site, please go to Member Registration below and complete the registration.

ID (e-mail address)

Password

[Member Registration](#)
[Forgot your password?](#)

Login

■ The case that user has already registered with Partner Portal

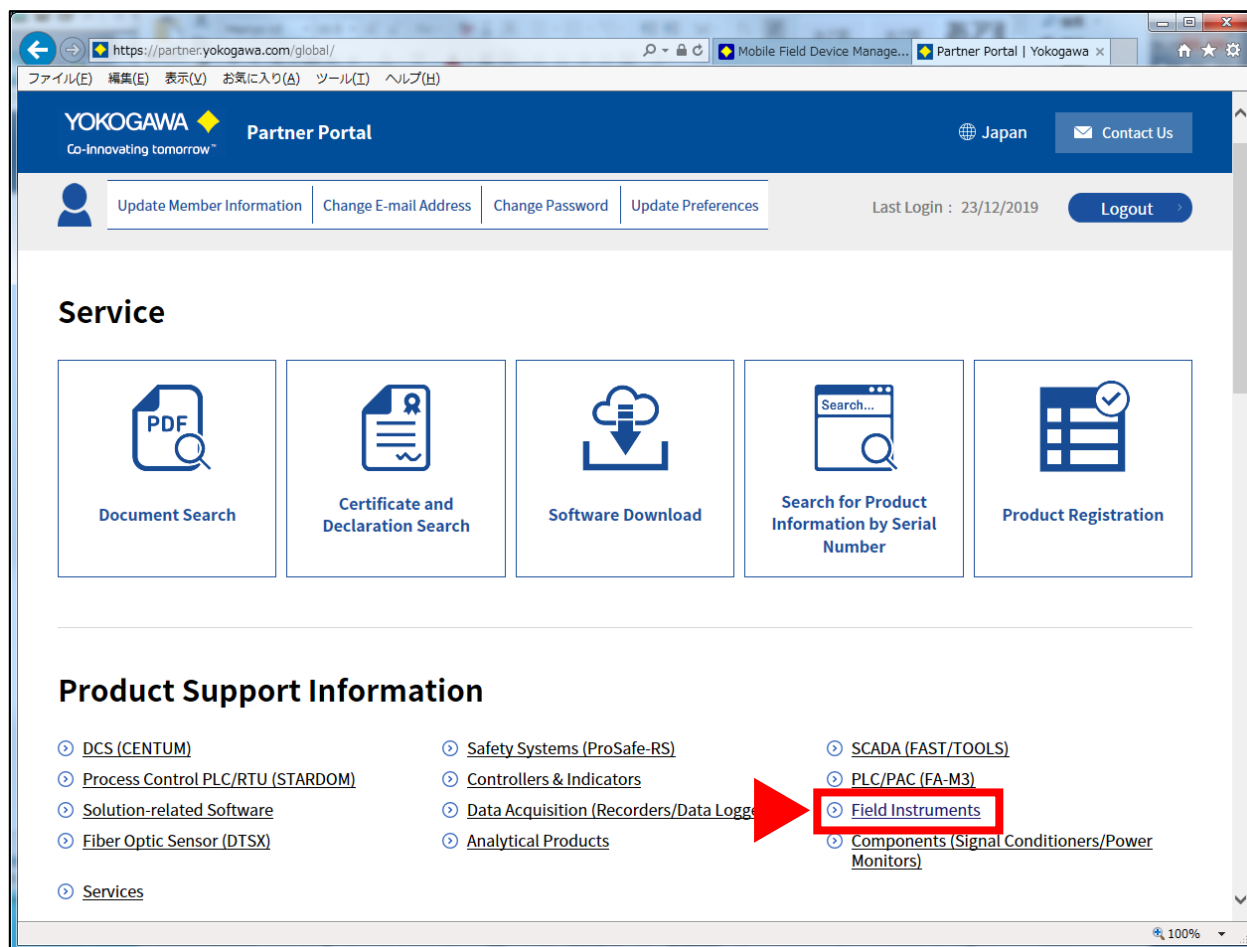
Login Partner Portal on the above dialog and the FieldMate User site page appears.

Click the “License registration/Issuing activation key” link (red-bordered) on this page and then the “License registration/Issuing activation key” page appears.

The screenshot shows the Yokogawa Partner Portal interface. The top navigation bar includes the Yokogawa logo, 'Partner Portal', a 'Japan' language selector, and a 'Contact Us' link. Below the navigation bar is a 'Login ID' field and a 'Logout' button. The main content area is titled 'FieldMate/PRM/Device Files User site'. Under the 'Contents' section, there is a description of the site's purpose and a list of links. A red box highlights the 'License registration/Issuing activation key' link, which is also pointed to by a red arrow. The other links are 'Product information - Download page' and 'Contact Us'.

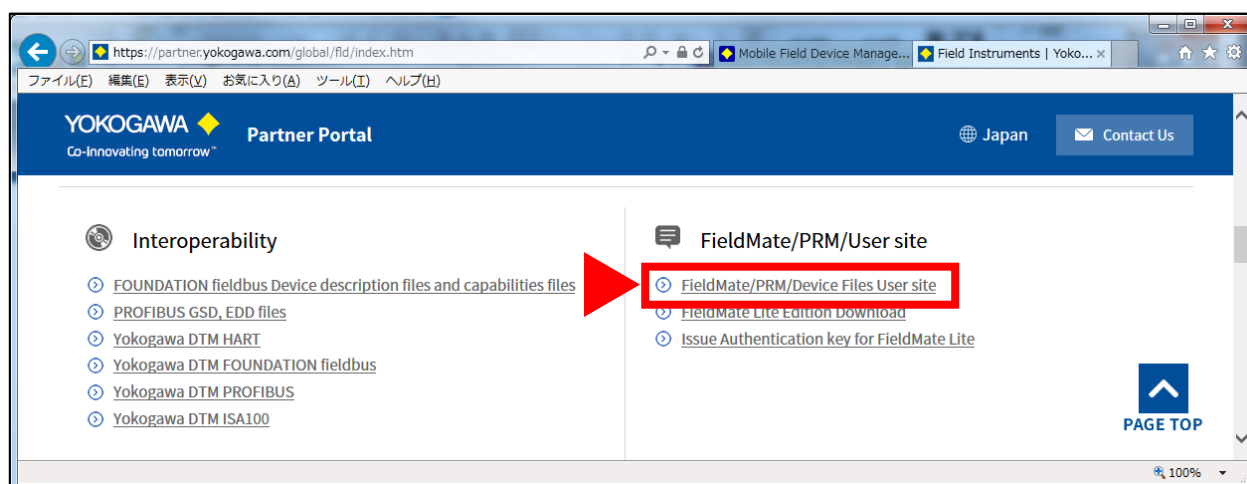
■ The case that user has NOT registered with Partner Portal

In this case, user needs to register with Partner Portal. Move the registration page from “Member Registration” link on login dialog, and then register. After registration, the Partner portal page appears.

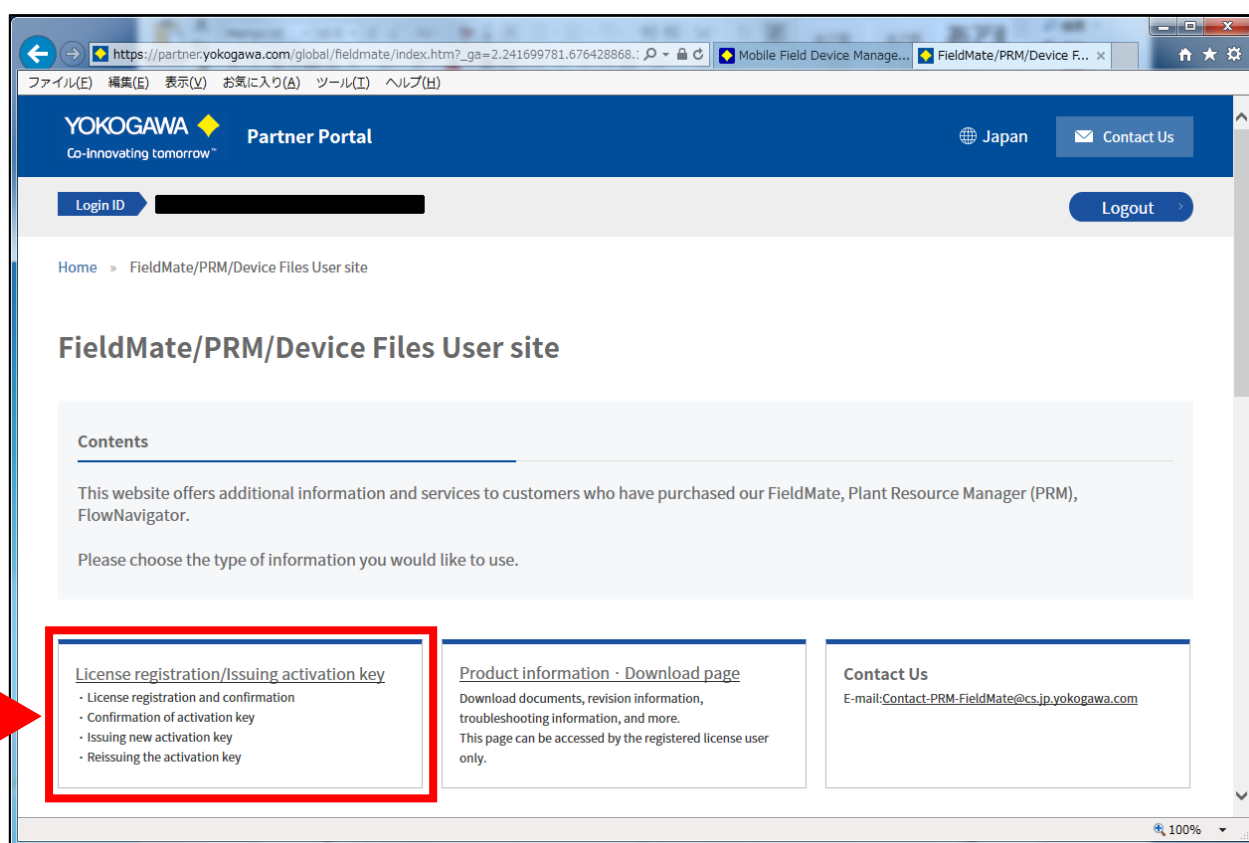


Move to “Field Instrument” page with clicking the link “Field Instrument” (red-bordered) on the above image and then the “Field Instrument” page appears.

Move to FieldMate User site with clicking the link “FieldMate/PRM/Device Files User site” on the image below and then the “FieldMate User site” page appears.



Click the “License registration/Issuing activation key” link (red-bordered) on this page and then the “License registration/Issuing activation key” page appears.

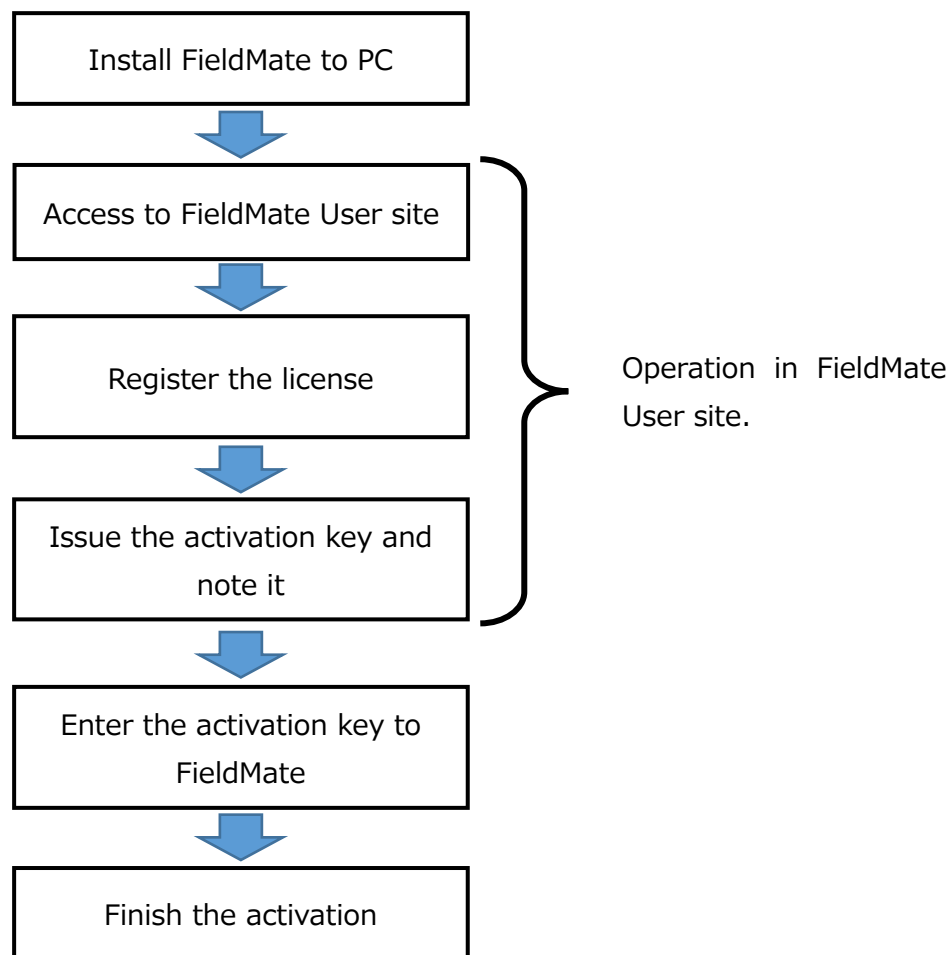


3. About License registration and Activation key issuance

It is necessary to register your license and issue the activation key for using FieldMate.

License registration and Activation key issuance can be performed in FieldMate User site.

User can operate the above with the PC that FieldMate is NOT installed.



Refer to “Chapter 4 License registration and Activation” about License registration and Activation key issuance.

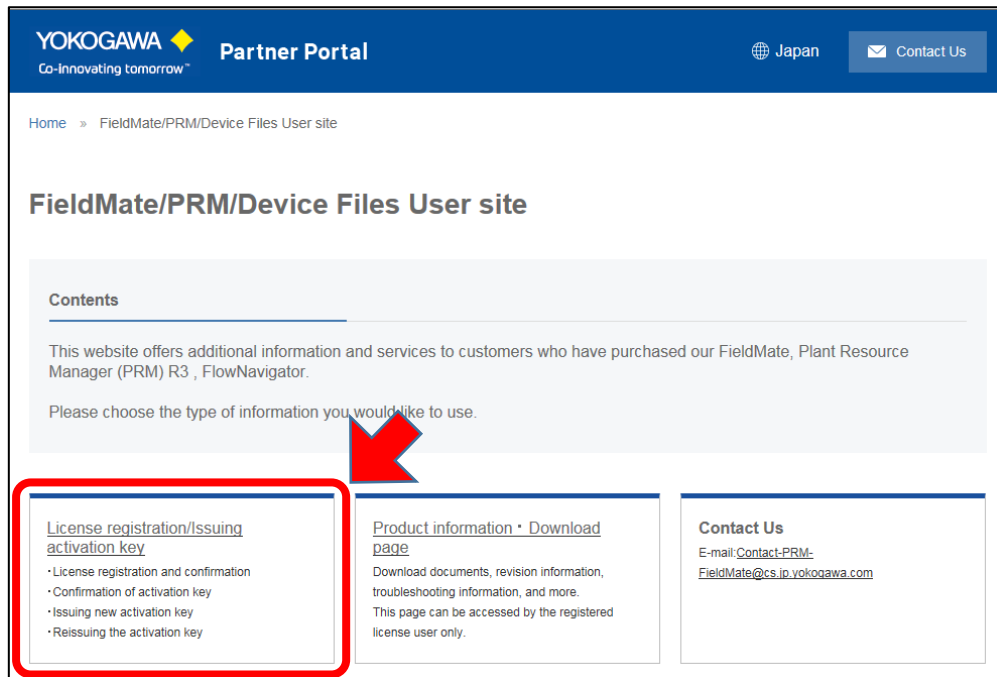
4. License registration and Activation

In the case of the license registration, the activation key is issued at the same time.
Also, the activation key is reissued if the PC for FieldMate is changed.

4.1. License registration

1. Open the license registration page

Open the license registration page from the link “License registration/Issuing activation key” (red-bordered).



2. The license list page appears. The license registration and activation key issuance are performed in “License registration/Issuing activation key” page. Open “License registration/Issuing activation key” page with clicking the link “Issue Activation key”.

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Japan [Contact Us](#)

Login ID [Logout](#)

Home » License registration/Issuing activation key

FieldMate/PRM/Device Files User site

License list

The following is your present license and activation key.
For registration and issue, selecting issuing new activation key, PRM license registration and FlowNavigator license registration button.

FieldMate Activation Key

Please click the license number corresponding to the computer that you would like to reissue an activation key.
Reissuance of activation key is possible up to five times for one license number.
* Activation keys with an "X" in the validity column are licenses that have been expired as the website is now run under a new computer through the execution of Activate New PC.

[Issue Activation Key](#)

Go to Activation key issuance page

3. Select and enter the items for license registration and activation key issuance.

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Login ID [Logout](#)

Home » License registration/Issuing activation key

FieldMate/PRM/Device Files User site

License registration/Issuing activation key

Please enter your License Number/PC Specific Information(Volume Serial Number) and click License registration/Issuing activation key.
* (an asterisk) denotes a required field.

| | |
|--|--|
| Product type * | <input checked="" type="radio"/> FieldMate License <input type="radio"/> PRM License <input type="radio"/> FlowNavigator License |
| License Number * | <input type="text"/> <p>Please enter your information.</p> |
| PC Specific Information (Volume Serial Number) * | <input type="text"/> <p>Please enter your information.</p> |

[License registration/Issuing activation key](#)

To obtain the FieldMate activation key, you must provide the Volume Serial Number of the C drive on the PC that was running FieldMate. To acquire this information, please follow the instructions below, or refer to the OS specification for further details.

Start -> All Programs -> Accessories -> Command Prompt -> dir

Note: After clicking Command Prompt you will see a black window open on your screen. Type "C:" <Enter> Then type "dir" <Enter>. At the very top of the listing generated by the "dir" command (you might have to scroll up) is the phrase "Volume Serial Number". Enter the 8 digit alphanumeric serial number without the hyphen for the requested PC Specific information.

Please enter the PRM Server license number (Model: SSS7700) as the license number.
Please enter the PRM Server upgrading license number (Model: SSS7700RU) as the license number when it upgrade

Refer to Chapter 4.2 "Activation" for confirmation of PC Specific Information.

4. The license is registered, and the issued Activation key is sent with e-mail to the user.

Sample: E-mail of issuing Activation key

Dear Taro YOKOGAWA,

Thank you for joining our FieldMate/PRM/Device Files user site.

Your activation key has been issued.


License Number : (Registered license number)


PC Specific Information(Volume Serial Number) : (Entered information)

Activation key : (Issued Activation key)

5. Confirmation activation keys

Issued activation keys can be confirmed in License list page.

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Login ID  Logout

Home » License registration/Issuing activation key

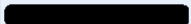


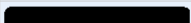


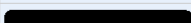


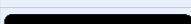


FieldMate/PRM/Device Files User site

License list

The following is your present license and activation key.
For registration and issue, selecting issuing new activation key, PRM license registration and FlowNavigator license registration button.

FieldMate Activation Key

Please click the license number corresponding to the computer that you would like to reissue an activation key.
Reissuance of activation key is possible up to five times for one license number.
* Activation keys with an "X" in the validity column are licenses that have been expired as the website is now run under a new computer through the execution of Activate New PC.

| License Number | Validity | PC Specific Information | Activation Key | Registration Date | The number of issue |
|---|----------|---|---|-------------------|---------------------|
|  | V |  |  | 2017/01/26 | 1 |
|  | V |  |  | 2016/08/10 | 3 |
|  | N/A |  |  | 2016/04/06 | 2 |
|  | N/A |  |  | 2006/09/01 | 1 |

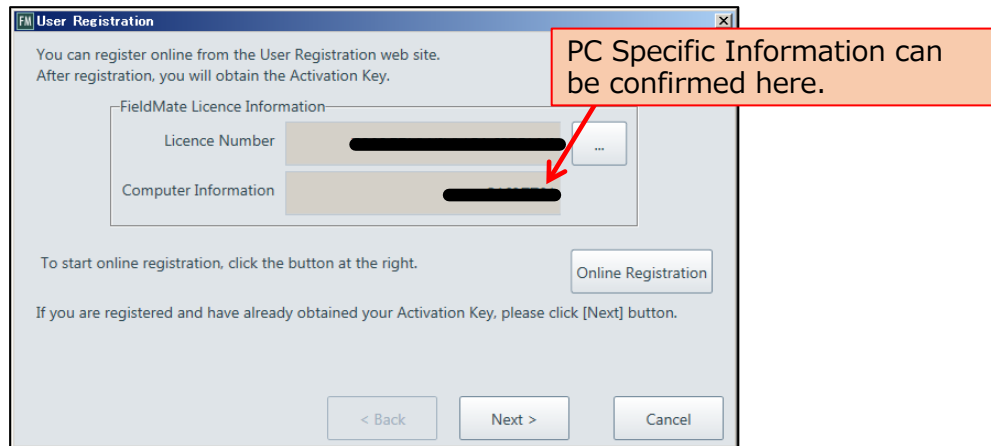
[> Issue Activation Key](#)

4.2. Activation

It is necessary to register the Activation key to continue to use FieldMate for over 30 days.

1. Open FieldMate

Select "User Registration" in "Help" menu.

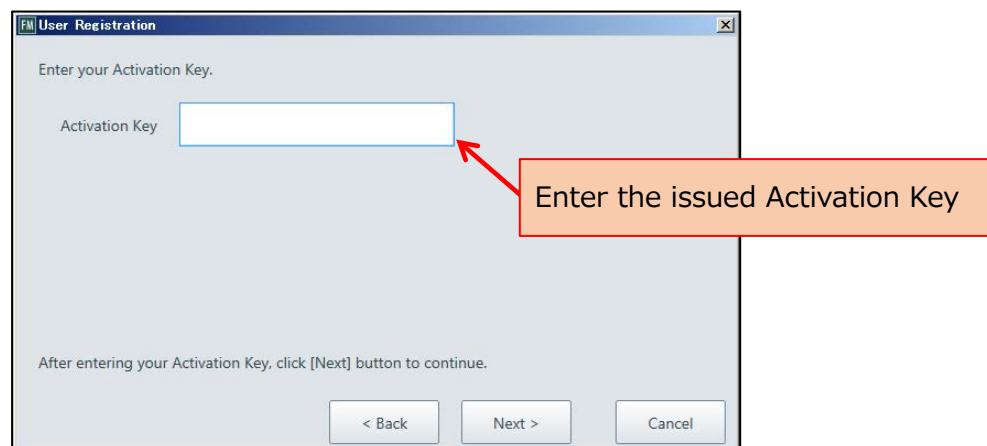


License Number: The value that entered at FieldMate installation is displayed.

Computer Information: The value that FieldMate acquires from PC is displayed. This value can be used for entering "PC Specific Information" on "License registration/Issuing activation key" page. (Refer to 4.1. License registration)

In the case that the PC connects to the internet, click "Online Registration" button and then FieldMate User site is opened. (Refer to 2. About FieldMate User site)

2. Click "Next" and then "Entering activation key" dialog appears.



3. Enter the activation key and then click "Next". FieldMate Activation is finished.

5. Reissuing Activation key

User can reissue the activation key if the FieldMate PC is switched with the PC broken.
Activation key can be issued 5 times per 1 license.

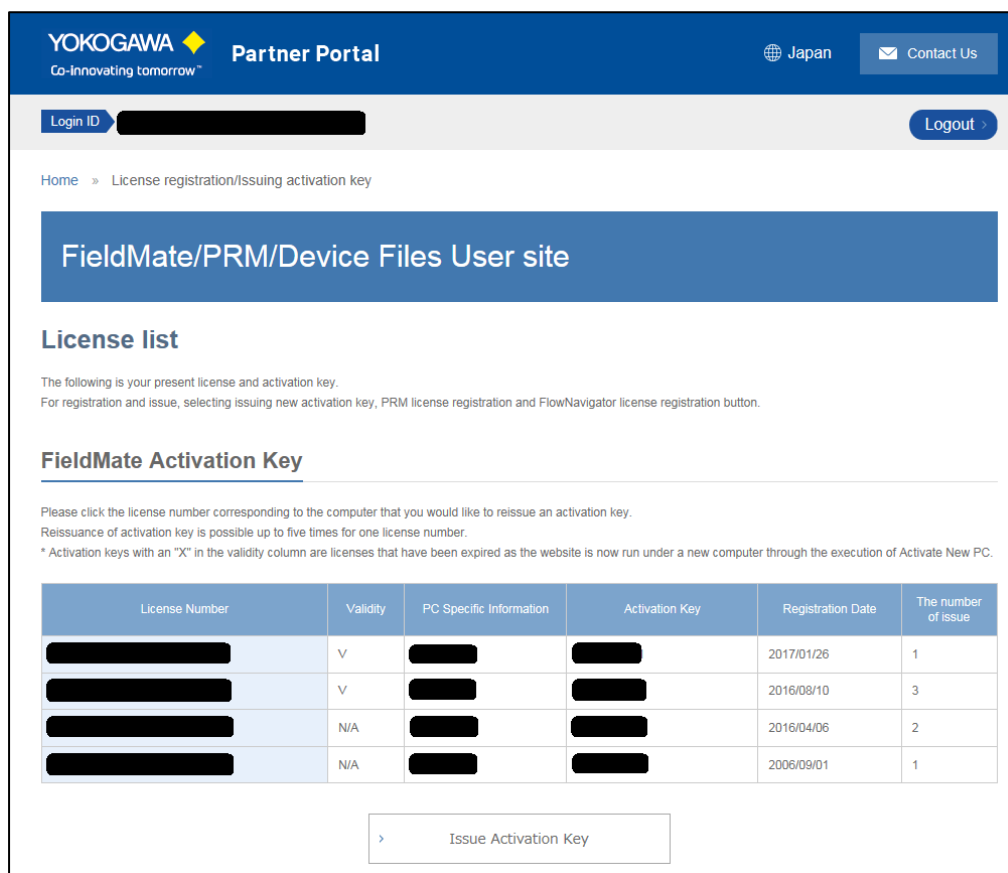
■ Important

The license of FieldMate is valid for a single user on a single computer.

It is necessary to purchase the new license if the reissuing the activation is limited.

1. Open License list

The registered licenses are displayed at table.



The screenshot shows the Yokogawa Partner Portal interface. At the top, there is a blue header with the Yokogawa logo and 'Partner Portal' text. Below the header, there is a navigation bar with 'Login ID' and 'Logout' buttons. The main content area has a breadcrumb trail 'Home > License registration/Issuing activation key'. A blue banner reads 'FieldMate/PRM/Device Files User site'. Below this, the 'License list' section contains a message: 'The following is your present license and activation key. For registration and issue, selecting issuing new activation key, PRM license registration and FlowNavigator license registration button.' A sub-section titled 'FieldMate Activation Key' includes instructions: 'Please click the license number corresponding to the computer that you would like to reissue an activation key. Reissuance of activation key is possible up to five times for one license number. * Activation keys with an "X" in the validity column are licenses that have been expired as the website is now run under a new computer through the execution of Activate New PC.' A table displays the license information:

| License Number | Validity | PC Specific Information | Activation Key | Registration Date | The number of issue |
|----------------|----------|-------------------------|----------------|-------------------|---------------------|
| [Redacted] | V | [Redacted] | [Redacted] | 2017/01/26 | 1 |
| [Redacted] | V | [Redacted] | [Redacted] | 2016/08/10 | 3 |
| [Redacted] | N/A | [Redacted] | [Redacted] | 2016/04/06 | 2 |
| [Redacted] | N/A | [Redacted] | [Redacted] | 2006/09/01 | 1 |

Below the table, there is a button labeled '> Issue Activation Key'.

2. Select the license that the activation key is reissued.

The license number displayed in the list has the link.

Click the license number (link), and then the "Reissue Activation key" page is opened.

3. Reissuing the activation key

Enter the "PC specific information" of the new PC and then the activation key is reissued.
The reissued activation key is registered in FieldMate according to "3. Activate FieldMate".

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Partner Portal

Japan

Contact Us

Login ID

Logout

Home

»

Reissuing the Activation Key

FieldMate/PRM/Device Files User site

Reissuing the Activation Key

Please enter your PC Specific Information(Volume Serial Number) and click Issue Activation Key.

| | |
|---|---|
| Product type | FieldMate License |
| License Number | |
| PC Specific Information (Volume Serial Number) * | <div>Please enter your information.</div> |

>

License registration/
Issuing activation key

To obtain the FieldMate activation key, you must provide the Volume Serial Number of the C drive on the PC that will be running FieldMate. To acquire this information, please follow the instructions below.

Start -> All Programs -> Accessories -> Command Prompt -> dir

Note: After clicking Command Prompt you will see a black window open on your screen. Type "C:" <Enter> Then type "dir" <Enter>. At the very top of the listing generated by the "dir" command (you might have to scroll up) is the phrase "Volume Serial Number". Enter the 8 digit alphanumeric serial number without the hyphen for the requested PC Specific information.

>

Back to License list

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