FieldMate

User Registration and Activation Procedure

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1. Introduction

This document is applicable for the license registration and the activation key issuance for FieldMate. The license registration and the activation key issuance are available in FieldMate User site.

■ License registration

The license registration provides the followings for FieldMate users.

- Issuing the activation key
- Downloading the update file of FieldMate
- Downloading the update file of Device Files
- Downloading the tools and documents for FieldMate

The license number is printed on the License sheet included in FieldMate product.

Refer to the image below. (red-bordered)

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FieldMate: Versatile Device Management Wizard

Software License Number

Model and Suffix Codes: AAAAAAA-AAAA
Serial Number: BBBBBBBBB
Software License Number: CCCCCC – CCCCCC – CCCCCC - CCCCC

IMPORTANT: Please keep this sheet with the FieldMate Media
Thank you for purchasing FieldMate. The software license number for the included Media is printed above.
This number is used to INSTALL FieldMate software and to identify your software package by Yokogawa

■ Activation

FieldMate can be used for 30 days from the FieldMate installation without activation. It is necessary to activate within 30 days to continue to use this software. The license of FieldMate permits that FieldMate can be used by a single user on a single computer. User can re-issue the activation key 4 times in the case of switching the computer by the computer broken. The activation key is re-issued in FieldMate User site.

Please purchase a new FieldMate license if you switch computers more than 5 times.
2. About FieldMate User site

FieldMate User site can be accessed from the link (red-bordered) of YOKOGAWA FieldMate page. YOKOGAWA FieldMate page is below. <https://www.yokogawa.com/fieldmate/>

It is necessary to login YOKGAWA Partner Portal for accessing to FieldMate User site. Click the above link and then the Partner Portal login dialog is shown.
The case that user has already registered with Partner Portal

Login Partner Portal on the above dialog and the FieldMate User site page appears. Click the “License registration/Issuing activation key” link (red-bordered) on this page and then the “License registration/Issuing activation key” page appears.
The case that user has NOT registered with Partner Portal

In this case, user needs to register with Partner Portal. Move the registration page from “Member Registration” link on login dialog, and then register. After registration, the Partner portal page appears.

Move to “Field Instrument” page with clinking the link “Field Instrument” (red-bordered) on the above image and then the “Field Instrument” page appears.

Move to FieldMate User site with clicking the link “FieldMate/PRM/Device Files User site” on the image below and then the “FieldMate User site” page appears.
Click the “License registration/Issuing activation key” link (red-bordered) on this page and then the “License registration/Issuing activation key” page appears.
3. About License registration and Activation key issuance

It is necessary to register your license and issue the activation key for using FieldMate. License registration and Activation key issuance can be performed in FieldMate User site. User can operate the above with the PC that FieldMate is NOT installed.

![Diagram showing the steps of license registration and activation key issuance.]

Refer to “Chapter 4 License registration and Activation” about License registration and Activation key issuance.
4. License registration and Activation

In the case of the license registration, the activation key is issued at the same time. Also, the activation key is reissued if the PC for FieldMate is changed.

4.1. License registration

1. Open the license registration page
   Open the license registration page from the link “License registration/Issuing activation key” (red-bordered).

2. The license list page appears. The license registration and activation key issuance are performed in “License registration/Issuing activation key” page. Open “License registration/Issuing activation key” page with clicking the link “Issue Activation key”.

![License registration page](image1.png)
3. Select and enter the items for license registration and activation key issuance.

Refer to Chapter 4.2 “Activation” for confirmation of PC Specific Information.
4. The license is registered, and the issued Activation key is sent with e-mail to the user.

Sample: E-mail of issuing Activation key

Dear Taro YOKOGAWA,

Thank you for joining our FieldMate/PRM/Device Files user site.

Your activation key has been issued.

License Number : (Registered license number)
PC Specific Information (Volume Serial Number) : (Entered information)
Activation key : (Issued Activation key)

5. Confirmation activation keys

Issued activation keys can be confirmed in License list page.
4.2. Activation

It is necessary to register the Activation key to continue to use FieldMate for over 30 days.

1. Open FieldMate
   Select “User Registration” in “Help” menu.

   ![License Number and Computer Information](image1)

   License Number: The value that entered at FieldMate installation is displayed.
   Computer Information: The value that FieldMate acquires from PC is displayed. This value can
   be used for entering “PC Specific Information” on “License registration/Issuing activation key”
   page. (Refer to 4.1. License registration)

   In the case that the PC connects to the internet, click “Online Registration” button and then
   FieldMate User site is opened. (Refer to 2. About FieldMate User site)

2. Click “Next” and then “Entering activation key” dialog appears.

   ![Entering activation key](image2)

   Enter the issued Activation Key

3. Enter the activation key and then click “Next”. FieldMate Activation is finished.
5. Reissuing Activation key

User can reissue the activation key if the FieldMate PC is switched with the PC broken.
Activation key can be issued 5 times per 1 license.

■ Important

The license of FieldMate is valid for a single user on a single computer.
It is necessary to purchase the new license if the reissuing the activation is limited.

1. Open License list
   The registered licenses are displayed at table.

2. Select the license that the activation key is reissued.
   The license number displayed in the list has the link.
   Click the license number (link), and then the “Reissue Activation key” page is opened.
3. Reissuing the activation key

Enter the "PC specific information" of the new PC and then the activation key is reissued. The reissued activation key is registered in FieldMate according to "3. Activate FieldMate".

![FieldMate/PRM/Device Files User site](image)

To obtain the FieldMate activation key, you must provide the Volume Serial Number of the C drive on the PC that will be running FieldMate. To acquire this information, please follow the instructions below.

Start → All Programs → Accessories → Command Prompt → dir

Note: After typing Command Prompt you will see a black window open on your screen. Type "C:" + Enter. Then type "dir" + Enter. At the very top of the listing generated by the "dir" command (you might have to scroll up) is the phrase "Volume Serial Number". Enter the 8-digit alphanumeric serial number without the hyphen for the requested PC specific information.