

### 3 Communication

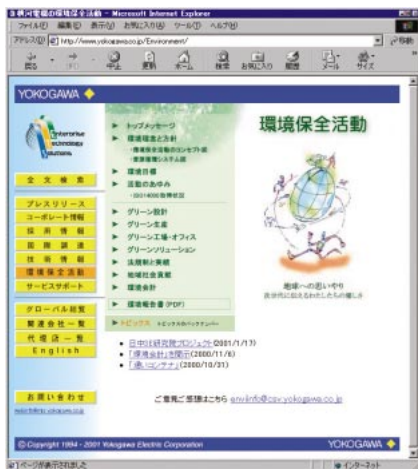
We value the views of others about our environmental protection activities, and so actively publish information from the perspective of both employees and the public, through a range of media.

#### 1. Communication outside the Yokogawa Group

We communicate our environmental protection activities outside the Yokogawa Group in two ways: printed publications of the Yokogawa Group such as the Environmental Report and Yokogawa Technical Report, and our Internet web site. The special edition of Yokogawa Technical Report on the environment contained 17 articles related to environmental protection, including environmental measurement technology and parts cleaning technology. The web site on our Environmental Protection Activities (in both English and Japanese) includes summaries of our environmental protection activities, current topics, and the latest issue as well as last year's issue of the Environmental Report (as PDF files).

Yokogawa Group's Environmental Protection Activities on the Internet at:  
<http://www.yokogawa.com/environment/>

Yokogawa Group's Environmental Protection Activities



#### 2. Communication within the Yokogawa Group

Employees have easy access via the intranet to a wealth of environment-related information, such as the Environmental Manual, plans and progresses of environmental protection activities, and various topics.

At each workplace, a bulletin board exclusive for the environment is used to show the annual environmental targets for the corresponding workplace and the monthly progress.

And in Headquarters, there is an environment booth showing actual samples of waste segregation and the recycling process.

#### 3. Responses to Survey Results, Requests, and Complaints

The Environmental Conservation Promotion Department promptly responds to requests, suggestions, and survey results on the environment, and centrally manages records. The General Affairs Department responds to claims and complaints from local communities, and carries out measures in cooperation with the respective departments. In fiscal year 2000, only three notable complaints were received at Headquarters and all were promptly answered and resolved. The Kofu plant and other sites received no complaints.

Environment Bulletin Board



Environment Booth



Yokogawa Technical Report

