

Collaboration with People and Society

Relationship with Employees

Summary : The Yokogawa Group recognizes that its employees are the most important asset, and so invests heavily in training. Regarding the employment of physically challenged people, we have met the legal employment ratio since 1993. For retired employees, we worked to create new employment opportunities by taking account of personal needs, corporate requirements, changing generations, and other factors. We also established a Yokogawa Group counseling service to provide stress management for employees.

1. Human Resources Development

The Yokogawa Group considers that companies grow as employees grow and that employees are the most important asset. In fiscal year 2002, we introduced an evaluation system called "mission standard (MS) system," which is based on responsibilities and evaluations according to the mission size of management strategies.

2. Employee Education

(1) Human resources development education

Based on our human resources development policy, we provide training to raise the business skills of all employees, nurture business leaders who will roll out company-wide measures and division strategies, and offer career training to enable our employees to fulfill their potential.

(2) Environmental education

We carried out environmental education on the basis of the new environmental education plan (educational programs based on length of service and the understanding of the Environmental Report which is applicable to all employees) that was formulated in fiscal year 2001. Questionnaires on the Environmental Report indicated that employees' understanding had increased. We also held a lecture entitled "The Emerging 'Global Warming Gas Emission Right' System and Business Opportunities" which was cosponsored by Yokogawa Research Institute (71 employees attended the meeting).

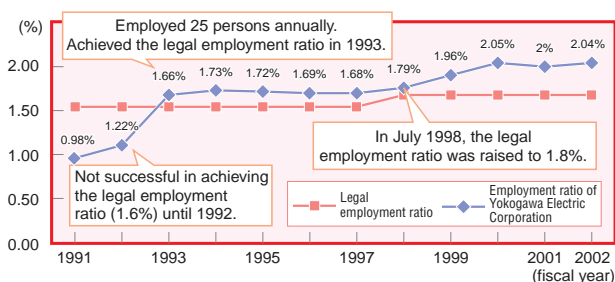
(3) Corporate ethics education

We held a lecture on corporate ethics for line managers of Yokogawa Electric Corporation and representatives of consolidated companies in Japan (see page 7). We plan to expand the scope of this lecture to all managers including those of Group firms and then to all employees progressively.

3. Employment

(1) Employment of Physically Challenged People

The Yokogawa Group advocates true equality "to provide equal opportunities and implement evaluations regardless of age, gender, educational background, nationality, and whether physically challenged or not." We employ physically challenged people according to this philosophy.



10-Year Trend of Employment Ratios of Physically Challenged People

(2) Utilization of Retired Employees

We had provided various employment opportunities for retired employees, centering on companies within the Group. However, we started to work on a new program to take into account the changing requirements of companies and relevant employees as to the form of employment, expansion of market needs, changing generations within the Group, and other factors. We have expanded the scope of employment opportunities for retired employees from those within the Group to general labor markets, and have introduced the flexible work patterns and a scheme to treat employees according to market rates.

4. Labor Safety and Hygiene

(1) Safety Management

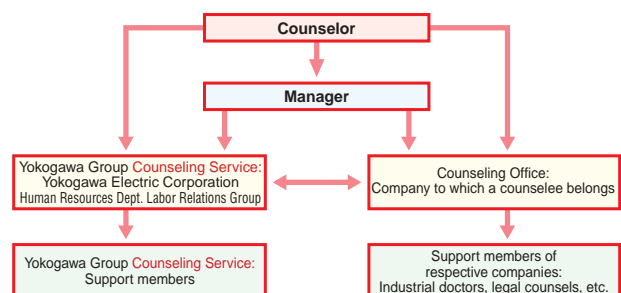
At our labor safety committees, both labor and management bring their own ideas to help make the company and workplace safer and more comfortable. The table below shows the trend of labor accidents for the past three years.

Year	Annual Average Number of Workers	Total Number of Actual Working Hours	Number of Workers Absent for 4 Days or more	Number of Workers Absent for 1 to 3 Days	Subtotal Number of Workers Absent with no Absences	Total	Total Number of Days Absent	Number of Work Days Lost	Frequency Rate	Severity Rate		
00	6,346	13,075,247	1	1	2	17	19	31	25.5	0.15	0.002	
01	6,376	12,691,373	2	2	4	17	21	158	129.9	0.32	0.010	
02	5,750	11,263,598	2	1	3	12	15	86	70.7	0.27	0.006	
									Frequency Rate = $\frac{\text{Number of Workers Absent}}{\text{Total Number of Actual Working Hours}} \times 1,000,000 \text{ hours}$	1.74	0.130	National Average
									Severity Rate = $\frac{\text{Number of Work Days Lost}}{\text{Total Number of Actual Working Hours}} \times 1,000 \text{ hours}$			

Three-year Trend of Labor Accidents of Yokogawa Electric Corporation

(2) Yokogawa Group Counseling Service

Stress management is becoming more important as employees are subjected to greater stress caused by the rapidly changing environment. Thus, we established a Yokogawa Group counseling service to minimize stress and relieve the concerns of employees, create a comfortable working environment, and enhance satisfaction. Also, in cooperation with the Japan Industrial Counselors Association, employees can now use its counseling services without charge.



Flow of Counseling

Relationship with Society

Summary : As part of its social responsibilities, the Yokogawa Group is involved in environmental activities such as cleaning up around its sites, corporate philanthropy, and supporting NPO which provide international medical assistance. These activities have started to spread to our offices in other countries. In summer, we hold the Yokogawa Festival at Headquarters and the Kofu Summer Festival at the Kofu plant to encourage exchanges with local residents who come to the festivals.

1. Contributions to Society

(1) Environmental Contributions

Employees of the Yokogawa Group and their families participated in a clean-up organized by the Musashino City government, by cleaning up the streets from Mitaka Station to the Headquarters of Yokogawa Electric Corporation. We also cleaned up the areas around the Kofu plant, the YMF Komagane factory, and the YMF Mie factory. At the YMF Komagane factory and the YMF Matsukawa factory, we also actively participated in the "Tenryu River Environmental Picnic" aiming at the achievement of a recycling-based society and picked up garbage along the river.



Tenryu River Environmental Picnic

(2) Social Contributions

a. Corporate philanthropy

We consider philanthropy activities to be part of our corporate responsibility. We have donated our products to Asian countries and set up a fund to develop human resources in industrial and technology sectors in China. Recent examples include providing donations since 1997 for research at the Kaman-Kalehöyük ruins excavation in Turkey and funding since 2000 a ceiling painting, "Twin Dragon Painting," at Kenninji Temple which has been in progress for three years.

b. Project HOPE Japan

Project HOPE Japan is a certified NPO which was established in 1997 to help nations improve their health and medical systems. This organization has provided assistance for medical education and medical supplies in Thailand, Indonesia, Cambodia, Romania, Bosnia, and other countries, and has also supplied aid following earthquake disasters in Turkey and Taiwan, the terrorist attacks in New York, etc. The Yokogawa Group has been supporting this organization since its establishment, and as of January 2003, the Group firms and their employees account for 33 of about 350 corporate members and about half of 1,800 individual members of this organization.



Staff Members of Project HOPE Japan Showing How to Use Their X-ray Photos

c. Tank Farming of Vegetables

Yokogawa Electric Asia Pte. Ltd. in Singapore conducts tank farming of vegetables on the roof of its building, which it started to promote awareness of "green culture" and global environmental protection. The employees look after the vegetables as a break from work, growing cucumbers, egg plants, bitter gourds, tomatoes, lettuces, etc., which they then donate to welfare centers for children.



Tank Farming on the Roof

2. Communication with Local Communities

We organize the Yokogawa Festival every year at Headquarters, which employees, local citizens, and customers attend. In fiscal year 2002, about 13,000 people attended the festival, at which executives and managers ran the stalls. To promote environmental awareness, we used environmentally friendly fans, and donated the takings at our recycle shop to environmental organizations. We also held the Kofu Summer Festival at our Kofu plant, which was attended by about 3,500 employees, their family members, and local residents.



Yokogawa Festival

Environmental Communication

Summary : In order to strengthen relationships with stakeholders, the Yokogawa Group analyzed in-house and external questionnaires concerning last year's environmental report and used the results to improve environmental management and as the basis of this year's report. Once again, the environmental report was written in cooperation with outside consultants to ensure objectivity and responsible corporate citizenship. In addition, we participated in exhibitions and took other opportunities to provide information on the Group's environmental solutions.

1. Reporting of Environmental Activities

This 2003 edition is the fifth since its publication. The Yokogawa Group uses the environmental report as an important communication tool and distributes it widely, including to affiliated companies, in order to reinforce environmental management activities based on the new corporate strategy as well as to enhance communication both within and outside the Group. Also, in order to strengthen relationships with stakeholders, the 2003 edition was produced in cooperation with outside consultants. In addition to the printed edition, we publish our environmental protection activities on the Internet, with a link to the English edition of our environmental report. Our overseas subsidiaries, Yokogawa Sichuan Instrument Co., Ltd. and Suzhou Yokogawa Meter Company, also published their own environmental reports.

Japanese website of our environmental protection activities:

<http://www.yokogawa.co.jp/Environment/>

English website of our environmental protection activities:

<http://www.yokogawa.com/environment/>



Environment Report of Yokogawa Sichuan Instrument Co., Ltd.

2. Responses to Our Environmental Report 2002

The Yokogawa Group used the 2002 edition to provide environmental education for its employees. In addition, we analyzed the responses from in-house and external questionnaires on this edition. The overall ratings on a scale of one to five are shown below (number of respondents: 487).

- Was this report easy to understand? 3.7
- Did this report contain enough detail on what you wanted to know? 3.9
- How do you feel about the Yokogawa Group's measures and actions for environmental protection? ... 4.1

The top five sections which interested readers most are:

1. Energy
2. Contribution to Society
3. Environmental Management in New Corporate Strategy
4. Zero Emissions
5. Green Manufacturing Lines and Green Design

We received the following comments from external questionnaires.

- Please include more actual examples of solutions.
- Your efforts reflect valuable corporate activities for the environment, but the report style is too formal.
- Please summarize the responses to the questionnaires and how they are used. Publishing the names of the outside consultants of your report might encourage them.
- Your report was very helpful for environmental evaluations of eco-funds.

We took these results and comments into account when writing the 2003 edition, and will continue to improve two-way communication.

3. Other Communication Activities

In addition to the environmental report and our websites, we communicated with external stakeholders as follows:

(1) Exhibition and Presentation of Environmental Solution Products

We exhibited the Econo-Pilot system and other typical environmental solutions of the Yokogawa Group such as at the ENEX 2003 exhibition held in Tokyo and Osaka and the Research Report Meeting organized by the New Energy and Industrial Technology Development Organization (NEDO).

(2) Participation in Various Organizations

The Group actively participated in city governments' committees and environment-related organizations, such as sending committee members to the Environmental Citizen Meeting of Musashino City and to the Environment and Safety Committee of the Japan Electronics and Information Technology Industries Association (JEITA).

Corporate Profile

Company name

Yokogawa Electric Corporation

Founded

September 1, 1915

Incorporated

December 1, 1920

President and Chief Executive Officer

Isao Uchida

Capital (as of March 2003)

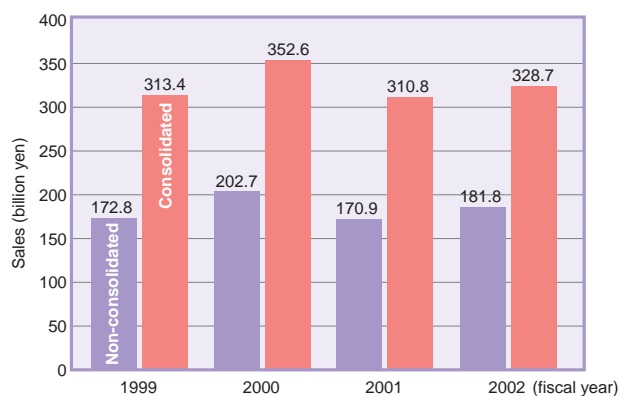
32.306 billion yen

Location of headquarters

2-9-32 Nakacho, Musashino-shi, Tokyo, Japan

Main businesses

Development, engineering, manufacture, sales, and servicing of process measuring equipment and control systems, electronic instruments, measuring instruments, aerospace instruments, analytical instruments, recorders, LSI testers, power supply units, and medical image information processing systems.



March 2000 :	5,952 (Yokogawa)	17,249 (Group)
March 2001:	5,852 (Yokogawa)	18,504 (Group)
March 2002:	5,755 (Yokogawa)	17,244 (Group)
March 2003:	5,538 (Yokogawa)	18,675 (Group)

Major Events

Yokogawa Electric Corporation announced its new corporate strategy in January 2001, which focuses on semiconductor testers and communications measuring instruments in the test and measurement segment to accelerate expansion. While working with Ando Electric Corporation to strengthen this segment, Yokogawa acquired all shares of Ando as of October 1, 2002 with the purpose of "producing new test solutions with amalgamated technologies, thereby increasing customer value."

Affected by intense, global price competition with the emergence of low-cost countries such as China, the entire Yokogawa Group is facing declining profit margins, while the global IT recession and constraint on capital spending in Japan are continuing. The Group has therefore carried out various measures to ensure "healthy and profitable operations", such as streamlining back-office operations and shifting personnel to direct business operations. We implemented a major reorganization of manufacturing organizations in Japan by integrating 19 sites into four, which is scheduled to be completed by the end of March 2004, to raise the Group's global cost competitiveness. Henceforth, the Komine factory will be used for integrated manufacturing of system products, the Kofu factory for field instruments and other stand-alone products, the Ome factory for printed circuit boards, and the Komagane factory for electronic devices.

Internationally, our products are manufactured at 13 factories in nine countries: the U.S., the Netherlands, Germany, Singapore, Indonesia, China, South Korea, India, and Brazil. Of these, China is most heavily driven by the momentum towards the market economy. Thus, we established a wholly-owned subsidiary, Yokogawa Electric China Co., Ltd. ("Yokogawa China") in Suzhou in October 2002 to control regional operations. We continue to boost our competitiveness by establishing a global manufacturing framework concentrated in four locations: Korea for simple measuring instruments, Singapore and Indonesia for control systems, existing subsidiaries in Suzhou of China for meters, and Yokogawa China for field control equipment.

In addition, we integrated three information systems companies of the Group as of April 1, 2003 to reinforce and expand this business, and established a new company "Yokogawa Information Systems Corporation."

Data of Main Sites

Headquarters Location: 2-9-32 Nakacho, Musashino-shi, Tokyo, Japan
 Main products: Provision of solutions such as information solutions, control systems, IP network solutions, medical information systems, and systems integration; systems engineering; aviation meters; and BM meters

Input			Output			Laws and Regulations			
Energy	Electric power	28,563MWh	Emission to atmosphere	CO ₂	2,679t	Atmosphere	NOx : cold/hot water	85/45ppm	74/41ppm
	Gas (town gas, LPG)	1,179,904m ³		CFC conversion	0t		NOx : cogeneration	200ppm	180ppm
	Petroleum	0kl		Emission to water	Total wastewater		157,889m ³	NOx : boiler	—
City water	77,500m ³	(Domestic waste water)	(154,811m ³)		SOx : cold/hot water		—	—	
Ground water	100,929m ³	(Factory waste water)	(3,078m ³)		SOx : boiler		—	—	
Substance	Paper	307,022kg	Waste	Chemical treatment waste liquid	0.4t		Water zone	Dust: cold/hot water	0.05g/Nm ³
	Chlorofluorocarbon	0kg		Land reclamation waste	0t	Dust: cogeneration		0.04g/Nm ³	No detection
	Trichloroethylene, tetrachloroethylene, and dichloromethane	19kg		Incinerated waste	11.6t ^{*1}	Hydrogen ion		5.7 to 8.7pH	7.3 to 8.7pH
Poisonous and deleterious substances	50kg	Recycle resources		948.7t	BOD	—	—		
Substances subject to the Ordinance on the Prevention of Organic Solvent Poisoning	320kg				SS	—	—		
Lead	127kg								

*1 We achieved "zero incinerated waste" at Headquarters in March 2003. After that, the amount became zero.

Kofu plant Location: 155, Takamurocho, Kofu-shi, Yamanashi Prefecture, Japan Main products: Field instruments and stand-alone products

Input			Output			Laws and Regulations			
Energy	Electric power	14,401MWh	Emission to atmosphere	CO ₂	916t	Atmosphere	NOx : cold/hot water	—	—
	Gas (town gas, LPG)	403,338m ³		CFC conversion	0t		NOx : cogeneration	—	—
	Petroleum	0kl		Emission to water	Total wastewater		48,412m ³	NOx : boiler	—
City water	26,808m ³	(Domestic waste water)	(43,612m ³)		SOx : cold/hot water		—	—	
Ground water	82,362m ³	(Factory waste water)	(4,800m ³)		SOx : boiler		—	—	
Substance	Paper	15,208kg	Waste	Chemical treatment waste liquid	215t		Water zone	Dust: cold/hot water	—
	Chlorofluorocarbon	0kg		Land reclamation waste	0t	Dust: cogeneration		—	—
	Trichloroethylene, tetrachloroethylene, and dichloromethane	960kg		Incinerated waste	96t	Hydrogen ion		5 to 9pH	8.3pH
Poisonous and deleterious substances	336kg	Recycle resources		620t	BOD	Less than 600 mg/l	40mg/l		
Substances subject to the Ordinance on the Prevention of Organic Solvent Poisoning	7,502kg				SS	Less than 600 mg/l	55mg/l		
Lead	2,324kg								

YMF Komine factory Location: Kominedai 1, Akiruno-shi, Tokyo, Japan Main products: System products

Input			Output			Laws and Regulations			
Energy	Electric power	8,868MWh	Emission to atmosphere	CO ₂	436t	Atmosphere	NOx : cold/hot water	—	—
	Gas (town gas, LPG)	77,745m ³		CFC conversion	1kg		NOx : cogeneration	—	—
	Petroleum	0kl		Emission to water	Total wastewater		11,536m ³	NOx : boiler	—
City water	14,045m ³	(Domestic waste water)	(11,116m ³)		SOx : cold/hot water		—	—	
Ground water	0m ³	(Factory waste water)	(420m ³)		SOx : boiler		—	—	
Substance	Paper	53,617kg	Waste	Chemical treatment waste liquid	76t		Water zone	Dust: cold/hot water	—
	Chlorofluorocarbon	24kg		Land reclamation waste	0t	Dust: cogeneration		—	—
	Trichloroethylene, tetrachloroethylene, and dichloromethane	0kg		Incinerated waste	7.3t	Hydrogen ion		5.7 to 8.7pH	6.5 to 8.0pH
Poisonous and deleterious substances	1,283kg	Recycle resources		688t	BOD	—	—		
Substances subject to the Ordinance on the Prevention of Organic Solvent Poisoning	3,039kg				SS	—	—		
Lead	2,196kg								

YMF Ome factory Location: 3-8-2, Fujihashi, Ome-shi, Tokyo, Japan Main products: Printed circuit boards

Input			Output			Laws and Regulations			
Energy	Electric power	8,616MWh	Emission to atmosphere	CO ₂	448t	Atmosphere	NOx : cold/hot water	—	—
	Gas (town gas, LPG)	196,689m ³		CFC conversion	0t		NOx : cogeneration	—	—
	Petroleum	0kl		Emission to water	Total wastewater		63,025m ³	NOx : boiler	150ppm
City water	6,289m ³	(Domestic waste water)	(15,438m ³)		SOx : cold/hot water		—	—	
Ground water	139,143m ³	(Factory waste water)	(47,587m ³)		SOx : boiler		—	—	
Substance	Paper	4,516kg	Waste	Chemical treatment waste liquid	665t		Water zone	Dust: cold/hot water	—
	Chlorofluorocarbon	0kg		Land reclamation waste	0t	Dust: cogeneration		—	—
	Trichloroethylene, tetrachloroethylene, and dichloromethane	0kg		Incinerated waste	48t	Hydrogen ion		5.8 to 8.6pH	7.8pH
Poisonous and deleterious substances	0kg	Recycle resources		174t	BOD	Less than 300 mg/l	170mg/l		
Substances subject to the Ordinance on the Prevention of Organic Solvent Poisoning	0kg				SS	Less than 300 mg/l	1mg/l		
Lead	738kg								

YMF Komagane factory Location: 2061, Miyata-mura, Kamiina-gun, Nagano Prefecture, Japan Main products: Electronic devices

Input			Output			Laws and Regulations			
Energy	Electric power	7,284MWh	Emission to atmosphere	CO ₂	0t	Atmosphere	NOx : cold/hot water	—	—
	Gas (town gas, LPG)	0m ³		CFC conversion	0t		NOx : cogeneration	—	—
	Petroleum	705kl		Emission to water	Total wastewater		105,000m ³	NOx : boiler	—
City water	0m ³	(Domestic waste water)	(9,652m ³)		SOx : cold/hot water		—	—	
Ground water	105,000m ³	(Factory waste water)	(95,348m ³)		SOx : boiler		4.2ppm	0.12ppm	
Substance	Paper	527kg	Waste	Chemical treatment waste liquid	0t		Water zone	Dust: cold/hot water	—
	Chlorofluorocarbon	0kg		Land reclamation waste	0.37t	Dust: cogeneration		—	—
	Trichloroethylene, tetrachloroethylene, and dichloromethane	0kg		Incinerated waste	0.304t	Hydrogen ion		5.8 to 8.6pH	6.0 to 8.4pH
Poisonous and deleterious substances	0kg	Recycle resources		34.1t	BOD	—	—		
Substances subject to the Ordinance on the Prevention of Organic Solvent Poisoning	1,934kg				SS	—	—		
Lead	0kg								

Note: "—" denotes no results or outside the scope of regulations.

A History of Caring for Our Environment

1971		Yokogawa establishes a pollution prevention organization
1974	July	Yokogawa completes construction of wastewater treatment facilities in accordance with municipal bylaws.
1987	May	Yokogawa begins conducting environmental assessment studies.
1989	Oct.	Yokogawa establishes a chlorofluorocarbon (CFC) reduction committee.
1991	Apr.	Yokogawa sets up a Global Environmental Protection Promotion Department.
1993	Feb.	Yokogawa appoints an Officer of Environmental Management and forms a Corporate Global Environment Committee.
1994	Aug.	Yokogawa reports on the results of voluntary environmental activities in 1993.
	Dec.	Yokogawa reports on the results of voluntary environmental activities in 1993.
1995	June	Yokogawa begins planning to obtain ISO14001 certification as the first step towards becoming an environmentally friendly enterprise.
	Oct.	Yokogawa reorganizes the Corporate Global Environment Committee.
1996	Mar.	Yokogawa establishes corporate rules for environmental protection management.
	May	Yokogawa forms a Global Environment Committee at headquarters and at the Kofu and Komine plants. (Headquarters, Kofu plant, and Komine Plant is now called the Komine plant and it is part of Yokogawa Electronics Manufacturing Corporation.)
1997	July	The Kofu plant obtains ISO14001 certification
1998	Feb.	Yokogawa headquarters and the Komine plant (now the Komine Plant of Yokogawa Electronics Manufacturing Corporation) obtain ISO14001 certification.
	May	A co-generation system goes online (twin 585-MW generators).
1999	Sept.	<i>Yokogawa Environmental Report 1999</i> is made available to the public.
	Dec.	Yokogawa is rated number two in the manufacturing sector in the <i>Nikkei Shimbun's</i> third annual survey of industry environmental operations.
2000	July	Yokogawa headquarters attains goal of generating zero landfill waste.
	Aug.	Yokogawa becomes the first company in Japan to institute a shipping carton recycling service for all its customers.
	Sept.	Yokogawa issues <i>Yokogawa Environmental Report 2000</i> . Its contents were checked and verified by a third party.
	Nov.	Suzhou Yokogawa Meter Co. joins the Japan-China 3Es (Energy, Environment, and Economy) Research Project, and is selected as a model corporation for a study on environmental accounting.
2001	Mar.	Yokogawa issues its <i>Basic Environmental Management Standard</i> for the Yokogawa Group.
	July	Yokogawa issues <i>Yokogawa Group Environmental Report 2001</i> .
	Sept.	Yokogawa headquarters and the Kofu and Akiruno plants jointly obtain comprehensive ISO14001 certification.
	Nov.	The Kofu plant accomplishes its goal of generating zero landfill waste.
2002	Feb.	The Akiruno plant (now the Komine Plant of Yokogawa Electronics Manufacturing Corporation) accomplishes its goal of generating zero landfill waste. The Kofu plant installs a solar power electricity generation system.
	Aug.	Four sites jointly obtained comprehensive ISO14001 certification.
2003	Feb.	The Econo-Pilot energy saving system for water pumps received the Agency of Natural Resources and Energy Director-General's Award at the Energy Conservation Award 2002 ceremony. The Kofu plant received an award from the Director General of the Kanto Bureau of Economy, Trade and Industry in recognition of its achievements in reducing energy consumption.

From the Editor

- The questionnaires for our 2002 edition ranked "understandability" the lowest, so in this report a Summary at the head of each section brings together the key points. We have also simplified the writing style and wording.
- As an editorial policy, the environmental report of the Yokogawa Group seeks to cover social trends and issues that are of interest to readers. The 2003 edition contains new sections on such topics as our code of corporate conduct, elimination of toxic substances, and labor safety and hygiene.
- We disclose all information that is relevant to environmental risk management. The 2003 edition provides a report on soil and ground water contamination at the site of the demolished YMF Moroyama factory.
- Like last fiscal year, we created this 2003 edition in cooperation with outside consultants on environmental matters, who advised on social trends, selection of topics, details of descriptions, and other aspects during the drafting process. This method of project management helps raise the transparency and reliability of our environmental reports.

Let us know what you think of this publication

This report outlines the environmental management activities of the Yokogawa Group for fiscal year 2002.

We believe it is important to encourage open communication with our stakeholders based on the information published in this report.

Although we have tried to make this report easy to understand and show actual examples of our activities, some parts may be inadequate.

To improve environmental management of the Yokogawa Group and future versions of this report, we welcome your opinions and feedback.

Please kindly complete the questions on the back of this sheet and return the form by post, fax, or e-mail.



Post to Environmental Conservation Promotion Dept.
Yokogawa Electric Corporation
2-9-32 Nakacho, Musashino-shi, Tokyo 180-8750, Japan

Fax: +81-422-52-4197

E-mail: enviinfo@csv.yokogawa.co.jp

Survey Questions on Yokogawa Group Environmental Report 2003

• Surface mail to Environmental Conservation Promotion Dept., Yokogawa Electric Corporation, 2-9-32 Nakacho, Musashino-shi, Tokyo 180-8750, Japan

• Fax to +81-422-52-4197 • E-mail to enviinfo@csv.yokogawa.co.jp

1 What is your relationship with the Yokogawa Group? Please tick one box.

- Customer Stockholder Administrative body Investment/financial institution
 NGO or NPO on the environment Resident living near a site of Yokogawa Group
 School/educational institution Student
 In charge of environmental management in a firm or body Employee of Yokogawa Group
 Others (_____)

2 Was this report easy to understand?

5. Very easy 4. Easy 3. Normal 2. Difficult 1. Very difficult

3 How do you feel about the Yokogawa Group's measures and actions for environmental protection?

5. Good 4. Slightly good 3. Normal 2. Not so good 1. Not good

4 Did this report contain enough detail on what you wanted to know?

5. Far too much 4. Too much 3. Just right 2. Too little 1. Far too little

5 Which sections interested you most? (Please tick any boxes.)

- Overview of Environmental Management in New Corporate Strategy
 Basic Environmental Management Rules Environmental Management Indicators
 Corporate Code of Conduct Overview of Environmental Impact Management System
 Comparison of Results versus Targets Risk Management Soil Purification
 Environmental Accounting Energy and Resource Efficiency Zero Emissions
 Physical Distribution Total Control of Chemicals Elimination of Toxic Substances
 Protection of Atmosphere and Water Quality Green Purchasing
 Green Design and Green Manufacturing Lines Green Products Environmental Solution Proposals
 Relationship with Employees Relationship with Society Environmental Communication
 Others (_____)

6 What was your general impression of this report?

5. Good 4. Slightly good 3. Normal 2. Not so good 1. Not good

7 Your opinions and comments:

Thank you. Please complete the following personal information (optional):

Your full name (Mr./Ms.): _____

Contact address: _____

Daytime phone number: _____

E-mail address: _____



Yokogawa Electric Corporation (Sept. 2003)

2-9-32 Nakacho, Musashino-shi, Tokyo 180-8750, Japan

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