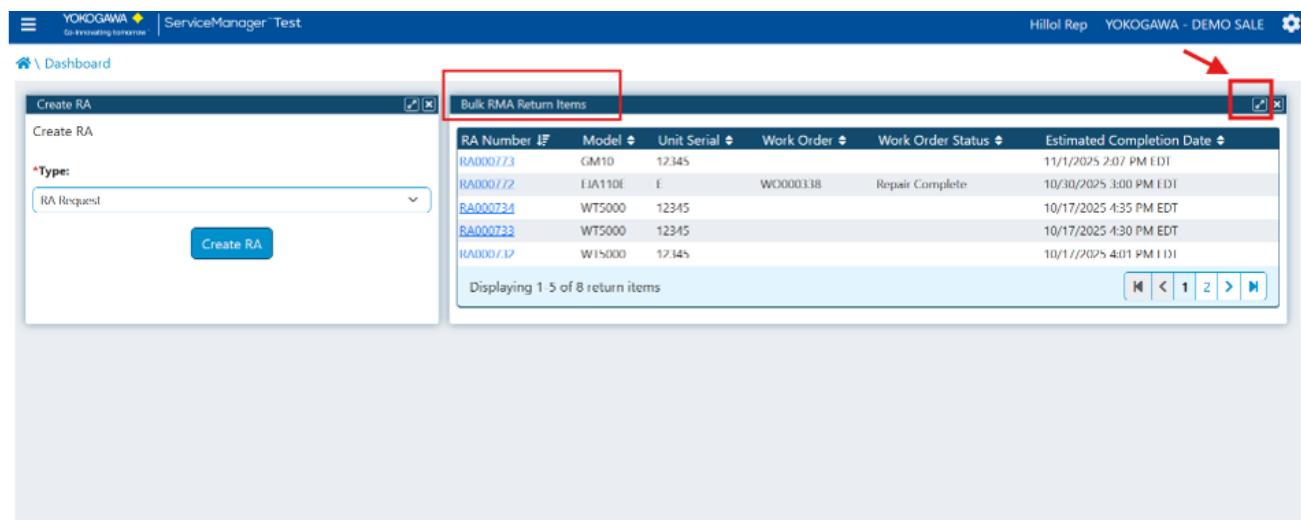


How to search for an RA

1. Click on the expand option (as indicated with the red arrow), in the 'Bulk RMA Return Item Widget'



RA Number	Model	Unit Serial	Work Order	Work Order Status	Estimated Completion Date
RA00073	GM10	12345			11/1/2025 2:07 PM EDT
RA00072	EIA110E	E	WO000338	Repair Complete	10/30/2025 3:00 PM EDT
RA000734	WT5000	12345			10/17/2025 4:35 PM EDT
RA000733	WT5000	12345			10/17/2025 4:30 PM EDT
RA000732	WT5000	12345			10/17/2025 4:01 PM EDT

2. To Search from the list of RAs, click on the search option (as indicated with the red arrow)

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Dashboard

Bulk RMA Return Items

View Customer View **Search**

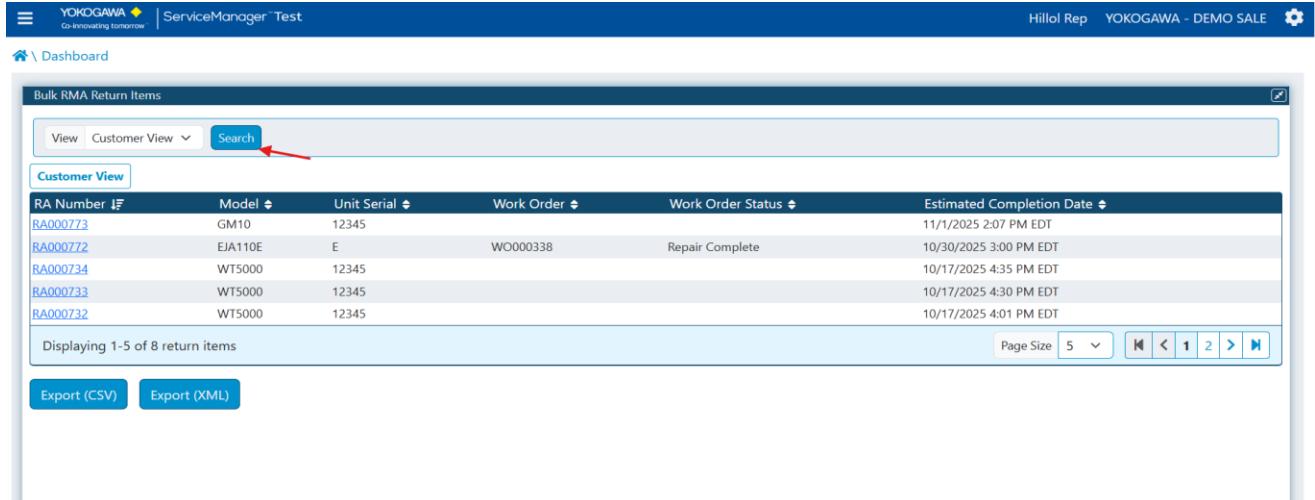
Customer View

RA Number	Model	Unit Serial	Work Order	Work Order Status	Estimated Completion Date
RA000773	GM10	12345			11/1/2025 2:07 PM EDT
RA000772	EJA110E	E	WO000338	Repair Complete	10/30/2025 3:00 PM EDT
RA000734	WT5000	12345			10/17/2025 4:35 PM EDT
RA000733	WT5000	12345			10/17/2025 4:30 PM EDT
RA000732	WT5000	12345			10/17/2025 4:01 PM EDT

Displaying 1-5 of 8 return items

Page Size 5 < 1 2 > >>

Export (CSV) Export (XML)



3. User should be able to search through all the filterable fields e.g. 'RA Number', 'Model', 'Unit Serial' etc.

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Dashboard

Bulk RMA Return Items

View Customer View **Cancel Search** **Clear** **Go** **Lock**

Customer View

RA Number	Model	Unit Serial	Work Order	Work Order Status	Estimated Completion Date
RA00773	GM10				11/1/2025 2:07 PM EDT
RA000773	GM10	12345			

Displaying 1-1 of 1 return items

Page Size 5 < 1 2 > >>

Export (CSV) Export (XML)

