

# Yokogawa Customer Portal

Your One-Stop Solution for All Product Support Needs

YOKOGAWA   
Co-innovating tomorrow™

## Features



### Product Registration

Simply enter your Yokogawa product's serial number to find important information, including access to product documentation like specifications, drawings, certificates, and more.



### Download

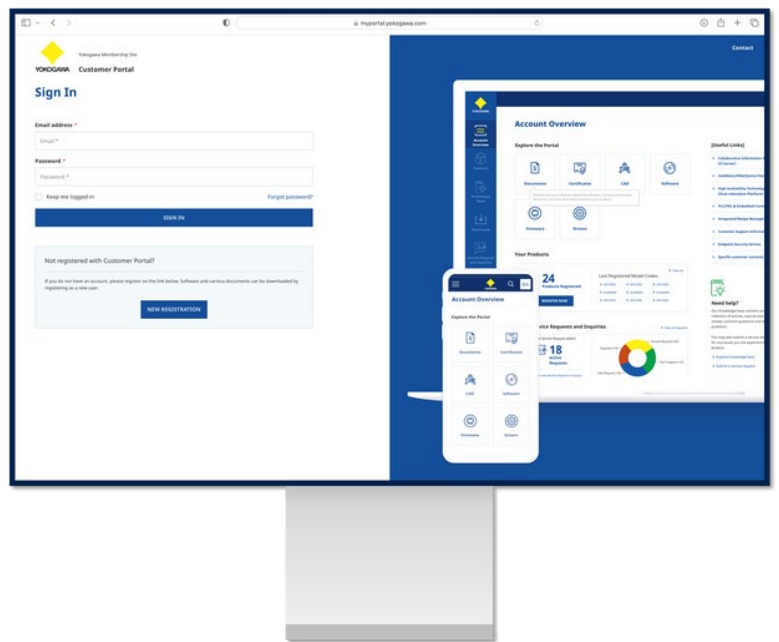
Access a variety of documents, including catalogs, specifications, manuals, drawings, certificates, and more.



### Information for Maintenance Contract Holders Only

Customers with maintenance contracts can view software updates and improvements for their covered systems and products.

## Begin your journey to reliable support with Yokogawa Customer Portal



Discover the benefits of the Yokogawa Customer Portal – a dedicated space for customers and those in need of reliable service and support. Gain useful insights to help you optimize your system and product lifecycle. Interested in exploring more?

Register today to access the helpful services we offer!

Access the site to register or contact your local service office for details.



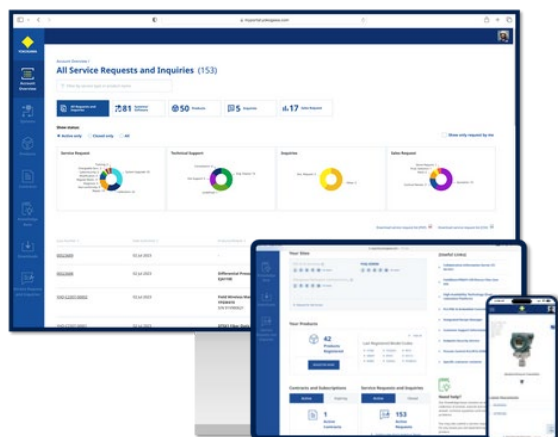
<https://myportal.yokogawa.com/>

SCAN ME



# YOKOGAWA CUSTOMER PORTAL

Exclusively for our Valued Lifecycle Agreement Customers



## WHAT DO WE PROVIDE?

Customers with Lifecycle Agreement (LCA) contract, our Customer Portal provides detailed lifecycle support information for Yokogawa control and safety systems in your plant. Here are some key features and benefits you can take advantage of.



### INVITE Colleagues

Invite colleagues to join the same account and share:

- Registered products
- System assets
- Support cases,
- Service contracts and subscriptions

Note: A customer representative must extend invitations.



### MANAGE Asset

- Monitor control and safety system details accessible in the user account
- Obtain software and hardware lifecycle information
- Manage instruments by registering serial numbers and tracking service and status.



### ACCESS To Contracts

View your LCA contract information:

- Service menu, entitlement, and balance
- Contract status and period
- Service menu timeline



### REQUEST Support

- Submit requests for quotations
- Stay updated with the case status and details

Attention LCA contract customers: Enjoy exclusive access available by invitation. Contact our dedicated local service team today to find out more!

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