

FieldMate Version Up Procedure

Version up

Version up files and Update files are provided for FieldMate user.
Please implement software update in the following procedures.

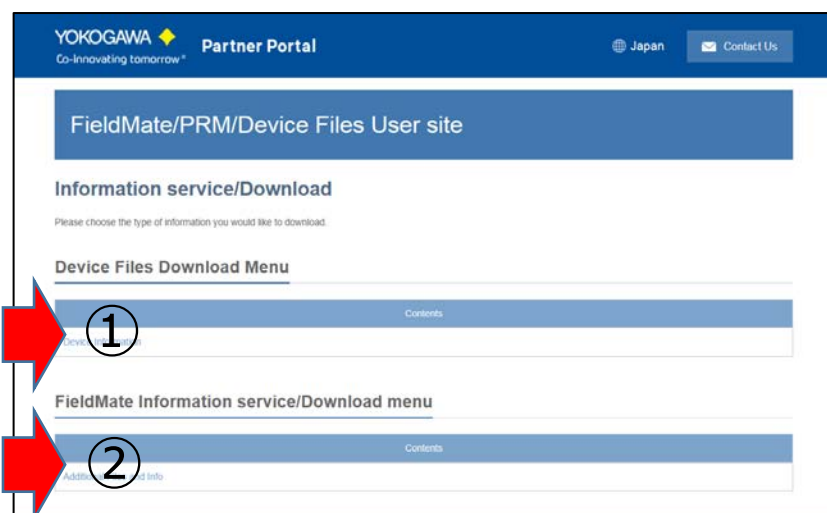
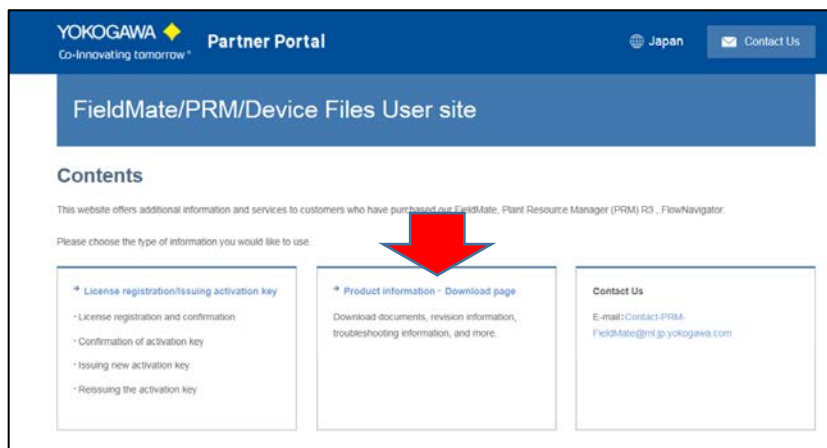
Download

Contents are to be downloaded from FieldMate/PRM/Device Files User site

<<https://partner.yokogawa.com/global/fieldmate/>>

Contents are composed of ①FieldMate, ②Device Files.

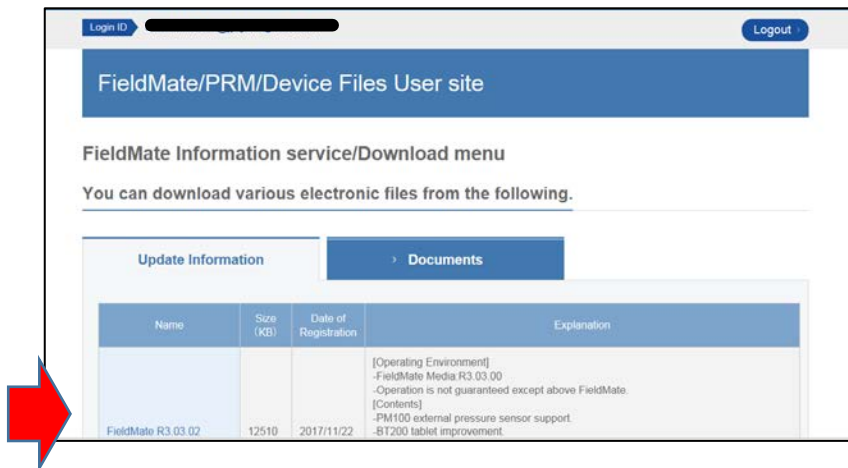
Different download points are situated in the web.



FieldMate Download page is shown below.

The latest download links are posted from top down a list.

Checking your FieldMate information, please implement version up from bottom of a list.



The screenshot shows a web interface for 'FieldMate/PRM/Device Files User site'. It includes a 'Login ID' field and a 'Logout' button. Below the header, there is a section titled 'FieldMate Information service/Download menu' with the text 'You can download various electronic files from the following.' There are two tabs: 'Update Information' and 'Documents'. A table is displayed under the 'Update Information' tab with the following data:

Name	Size (KB)	Date of Registration	Explanation
FieldMate R3.03.02	12510	2017/11/22	[Operating Environment] -FieldMate Media R3.03.00 -Operation is not guaranteed except above FieldMate. [Contents] -PM100 external pressure sensor support. -BT200 tablet improvement.

A red arrow points to the 'FieldMate R3.03.02' entry in the table.

[Caution]

In case that download link is not displayed

Download link is displayed only when log on is completed to your registered user account.

If Error message such as 「404 Not Found」 is found, after license registration, open and refresh the relating pages.

Version up Preparation

1. Download files are two types as follows.

FieldMate : FMUpdateR*****.zip (* : version number)

Device Files : DeviceFilesR*.*.*.zip (* : version number)

2. Unzip the individual files, the following folder is generated.

FieldMate : FMUpdateR*****.zip will be FMR*****

Sub folder named Disk1 is found inside.

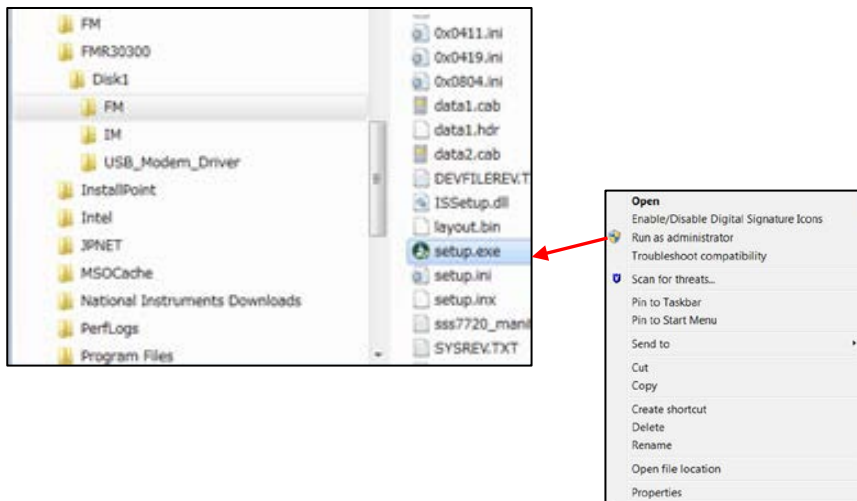
Device Files : DeviceFilesR*.*.*.zip will be DFR*****

Sub folder named Disk2 is found inside.

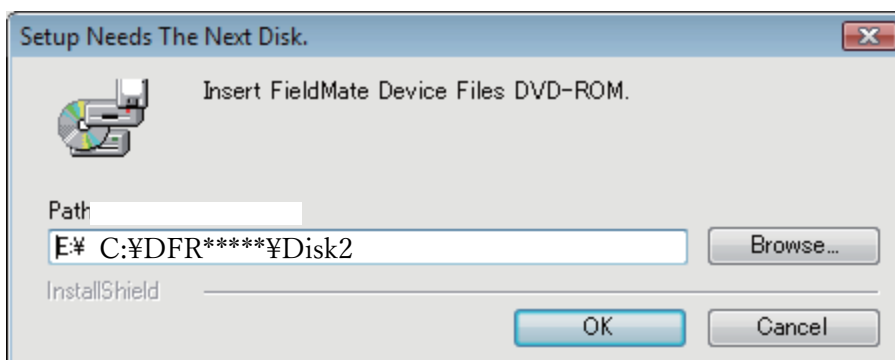
3. Move unzipped folders to directory under C drive.

Implementation

1. After move to C drive, in the folder named「 FMR***** 」 right-click Disk1/FM/setup.exe and Run as administrator.



2. During installation, location of Device Files are asked, please specify「Disk2」 in the 「DFR*****」



3. After installation, reboot PC, then version up is completed.

Support

If you have any inquiry about FieldMate, please contact to FieldMate Support Desk with the following e-mail address.

FieldMate Support Desk

<field-mate-support-desk@cs.jp.yokogawa.com>